CompTIA Pro

The Greater Wheeling Chapter of AITP

This Month's Meeting

John Ward

Understanding natural speech is easy for humans, but much more difficult for machines. This presentation will cover Artificial Intelligence technology as it relates to the understanding of natural speech patterns. It will conclude with a demo of how a Moveworks chatbot can help to resolve common help ticket issues using Natural Language Understanding. Solving common issues can free up support agents to tackle more difficult issues

March 10th, 2021
This month we will be having an In Person Meeting along with a Virtual component.

Advancements in AI and Natural Language Processing

John Ward

Customer Success Engineer

Moveworks

John Ward is a 2004 Wheeling Park High School graduate. He has over 14 years of experience in the tech field. Early in his career, John worked in IT and Software support at Riesbeck's and FedEx. Then he moved to a startup in the enterprise search engine space called Vivisimo.   That company was eventually acquired by IBM. He spent 7 years at IBM as a technical lead working with IBM Watson, IBM's artificial intelligence platform. Now he's a Customer Success Engineer for a startup called Moveworks. The Moveworks platform is a chatbot systems that can automatically solve common help ticket issues using advanced Natural Language Understanding and AI learning models.

A Look Ahead @ the April 14th Meeting

Keith Morgan - West Virginia Lottery, Presenting

CIS (Center for Internet Security) 20 Critical Controls – a 10,000 Foot Overview

1. **Why do we need CONTROLS?**
2. **What is a risk ASSESSMENT?**
3. **What is the benefit of adopting a STANDARD?**
4. **What CAN we INVEST in compliance (time/$)?**

We are having our Members Meeting at the White Palace On Wednesday, March 10th, 2021 along with a Virtual Component

Registration, Social & Networking Time will begin at **5:30 PM.**

The dinner will begin at **6:15**

Johns Presentation beginning at **7:00 PM**.

Cost for the evening will be **$18.00** for Members, **$23.00** for Guests, and **$12.00** for Student Members.

We will have our 50/50 Drawing, and The Progressive Raffle for a Raspberry Pi

Only 5 Cards Remaining

Availability of Content of Recent Meetings

Our December Meeting presentation on Cyber Security by Dave Wilson - President of Invario has provided us with his PowerPoint slides.

New Horizons provided us with a recording of the January Meeting presented by Tracy Hass on the Office 365 Review. This was done with MS TEAMS.

If you are interested in either of these two presentations, let us know (email) and we will provide them to you.

We will be following the Governor's guidelines for this meeting as follows:

1. Same as before except they will <u>serve</u> you from the line
2. They will space the tables and seats accordingly
3. Masks are to be worn and only taken off to eat. (Per Governor)
4. Stay 6 feet apart

Reservation Information
Click on the link below to RSVP

Reservations.GWC@gmail.com

Please Mention whether you will be attending at
The White Palace for Dinner
or if you will be attending Virtually

Directions to log into the meeting Virtually at 7:00 PM on
Wednesday the 10th of February

The link for the **WEBEX** *Meeting will be forwarded to you in a separate email. Keep that email to use to join the meeting on Wednesday evening at 7:00 PM*

Board Meetings are held every 4th Wednesday at
Pickles Restaurant 419 Fulton St, Wheeling

Board Meetings are currently being held Virtually on Webex because of the Covid situation. If any member would like to attend virtually, let us know and we will get you the information.

Officers, Directors and Chair persons are expected to attend the Board Meetings

ALL GWC MEMBERS ARE WELCOME *AND* ARE ENCOURAGED TO ATTEND THE BOARD MEETINGS

Menu

The Menu for the February 10th Meeting at the White Palace in Wheeling Park will be:

Sliced Roast Beef

Stuffed Cabbage Rolls

Mashed Potatoes

Green Beans

Coleslaw

Assorted Desserts

Rolls & Butter

Regular & Decaf Coffee, Iced Tea & Water

There will also be Wine & Beer for purchase

Web Sites & Membership Information

Our Chapter Email
AITP.GWC@gmail.com

Our Chapter Web Site
AITP-Wheeling.org

Our Chapter Facebook Page
Facebook.com/AITPWheeling

Our National Web Site
CompTIA.com/AITP

Memberships

Join the Greater Wheeling Chapter of AITP for only

$25.00

and participate in sharpening your leadership skills.

Attendance
February 10th Meeting

John Biros **LM V NS**

Lillian Clemons M **V NS**

Bill Fairbanks **M SP**

Beth Fairbanks **G**

Bruce Koegler **M V**

Joe Krehlik **LM**

Gwen Krehlik **G**

Anthony Massa **M V**

John Monto **M**

Keith Morgan **M V**

John Neurohr **G**

Denise Patrizio **M V**

Marilyn Perhacs **LM**

Russell Reed **M**

Dolph Santorine **M**

Harvey Schoenman **LM**

Legend

M - Member.

LM - Lifetime Member

G - Guest

SP - Speaker

V - Virtual

NS - No Show

*Become Involved
in the Growth of Your Career
Volunteer*

Winners

50/50

Beth Fairbanks $20

Total Income from the 50/50 was $19

Progressive Raffle for the
Raspberry Pi 4

The Key Card is the
King of Spades

Dolph Santorine won the draw
Dolph did not draw the winning card

Total Income from the Progressive Raffle was $18

Only 5 cards left in the deck

*See a Sneak Preview of next month's
Presentation on Page 10*

You are never far from a Good Idea.

We would be interested in hearing your ideas as to how and what you would like us to work on and what direction you would like to see our chapter go.

If you have an idea for an interesting subject or a speaker, please let us know. If you have an idea about what you would like to see (or not see) in this newsletter, let us know. If you have an idea of something that you would like to to participate in helping the chapter, LET US KNOW.

Get the IDEA?

Birthdays & Anniversaries

3/2 - Dolph & Lora Kaye Santorine's 36th Wedding Anniversary
3/2 - David Rapp's 23rd GWC Anniversary
3/3 - George Spanos' 21st GWC Anniversary
3/13 - Roger Frame's Birthday
3/26 - Tony Massa'sBirthday
3/28 - Tom Pinkerton's 10th GWC Anniversary

Happy Birthdays and Happy Anniversaries

What's Coming Up
Meetings & Events

March 24th - Board Meeting *Virtual*

April 14th - Keith Morgan - West Virginia Lottery - Virtually
CIS (Center for Internet Security) 20 Critical Controls – a 10,000 Foot Overview

See a Sneak Preview on Page 10

April 28th - Board Meeting *Virtual*

May 12th - TBA

May 26th - Board Meeting *Virtual*

June 9th - TBA

June 23rd - Board Meeting *Virtual*

July 14th - TBA

July 28th - Board Meeting *Virtual*

August 11th - TBA

August 25th - Board Meeting *Virtual*

September 8th - TBA

2021 Chair Positions

Awards: **Joe Krehlik**

By Laws: **Dolph Santorine**

Education Sessions: **Chris Druschel**

Finance & Audit: **Joe Krehlik**

Hospitality: **Marilyn Perhacs & Karen Kovacs**
                                               Co Chairs

Membership: **Joe Krehlik**

Newsletter: **Joe Krehlik**

Nominating: **Russell Reed**

Programs: **No Volunteer Yet**

Publicity & Advertising: **No Volunteer Yet**

Region Liaison: **Bill Fairbanks**

Scholarships (AdHoc)   **No Volunteer Yet**

SIG Raspberry Pi: **Bruce Koegler & Louis Yurkovitch**
                                               Co Chairs

Special Arrangements: **Bruce Koegler**

Student Chapter Coordinator: **Dolph Santorine**
                                               Chris Druschel & Lillian Clemons
                                               Members

Web: **Russell Reed**
                                               Joe Krehlik & Dolph Santorine
                                               Members

Membership Forms & Invoices

As your yearly membership with The Greater Wheeling Chapter of AITP expires and your dues for the next year is due you receive an email from me (Joe) with an Invoice to continue your membership. I will also ask you to fill out a renewal   Membership Form to make sure that we have the most correct and current information for you.

I have noticed that some of you are not receiving those emails and it may be because they contain a link to our Google Forms that we use to get the needed data. Sometime those emails are not even delivered and are stopped at your firewall. I am working with a different company - Cognito Forms. I hope that it will correct that issue.

If you get the Invoice but not the Form email, please let me know and I will send you a PDF version.

Please fill them out as soon as possible. It takes a lot of time to keep track of everything and it will help if I don't have to keep checking with everyone. I am currently working on 32 new and renewals.

If you have any questions, let me know. If you are not planning on renewing let me know that too and I will quit checking with you.

Thanks. Joe

The Greater Wheeling Chapter
Individual Merit Awards (IMA)

When CompTIA AITP took over the control of AITP, one of the things that they changed was dropping the Individual Performance Awards (IPA) where you got points for your active participation in the Chapter and the Community. As you gathered points, you were awarded a plaque that showed that you are working on your Leadership Skills and growing as a leader in your career.

The Greater Wheeling Chapter of AITP decided to continue that tradition by starting our own system called Individual *Merit Awards* which I have been working on for a while now. The Awards System was to start in 2019 but it took a while to get it up and running. It is starting with the 2019 year and going forward.

On January 31st, 2021 I was finally able to send out the IMA Worksheet to all of our members to be filled out with their participation for 2019 & 2020.

If you are a member and did not get my email with the worksheet attached let me know and I will see that you get it.

The Greater Wheeling Chapter

of CompTIA Pro - AITP

is comprised of members representing the following

Businesses in the Greater Wheeling & Pittsburgh Areas

Advanced Liaison Systems
Ambulance Services Inc.
American Heavy Plates
Babcock Lumber
Bethany College (Student)
Blue Racer Midstream
Consolidated Natural Gas
Diocese of Wheeling Charleston (2)
Distributor Service Inc
Dominion
Extreme Networks
Fairmont Supply Company
Fed Ex Logistics
Gatan, Inc
General Dynamics Information Technology (GDIT)
Health Plan
J. R. & W. Computer Corp
Kaplan School - ICM Campus
Kroger
Landon & Acosta
L O Products, LLC
Marshall University
Monoceros Ventures LLC
Oglebay Resorts - Wheeling Park Commission
PNC Bank
Russell's Computer Repair & More
Team Sledd
WesBanco Bank Inc. (2)
West Virginia Junior College
West Virginia Lottery
Wheeling Hospital (11)

A Sneak Preview

Of April 14th's Presentation

CIS (Center for Internet Security) 20 Critical Controls – a 10,000 Foot Overview

By Keith Morgan CISA, CISSP, CEH,CRISC, GSEC, CHFI

West Virginia Lottery

A Framework For Security Controls

Goals of This Session

‣ To understand:

- ◦ Why do we need controls?

- ◦ IT controls

- ◦ What is a Risk Assessment?

- ◦ The need for Risk Assessments

- ◦ What is the benefit of adopting a STANDARD?

- ◦ Investments in controls (tools, time, manpower,$$)

- ◦ Overview of CIS TOP 20

- ◦ Benefits of CIS TOP 20

Risk Management is the Cornerstone of IT Security

20 Critical Security Controls

What Software to Assist

Freeware

Audit Software

Commercial Software

Questions for Keith

Millenials

What are you doing to achieve your goals?

Check out The Greater Wheeling Chapter of CompTIA AITP and let us know what we can do to help you focus on your goals.

We have speakers on a la variety of different topics - wellness, hobbies related to IT, as well as interesting subjects that will help you with your goals in your career.

It is a great way to initiate and develop relationships in the Wheeling Area over a good meal, conversation and a speaker at a reasonable cost.

Come - Make A Difference.

We need to know what subjects you would like to see us follow up on that would be of interest to you. We want you to be someone that wants to make a difference in the valley and is willing to make the effort to do so.

Participate in the chapter and use it as a vehicle to realize your goals for your future. Let us help.

We will be giving out two $1,500.00 Scholarships this year. If you would like to know more, let us know. If you would like to be involved with the process, yep, let us know.